



NEW WASTE AND RECYCLING SERVICE STARTING NEXT WEEK WE ARE IMPROVING YOUR SERVICE

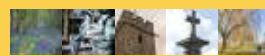
The new waste and recycling service starts from Monday 27 November 2023. We are introducing black wheeled bins and reusable sacks for all households in Basildon.

Each week, half of each area will have their black wheeled bins collected, with the other half taking place the week afterwards. Your black wheeled bin will be collected on the same day as your glass collection. Food waste and recycling will be collected every week.

To find your collection date:

Download Free: Our Streets App

www.basildon.gov.uk/ourstreets



BasildonCouncil



IMPROVING YOUR RECYCLING SERVICE, RIGHT ON YOUR DOORSTEP

Starting from Monday 27 November 2023, we are introducing:

- A fortnightly 180 litre wheeled bin collection for your non-recyclable waste - this will be replacing your weekly black sack service.
- A weekly separated recycling service with two reusable sacks provided per household, one white for plastics and cans and the other blue for paper and cardboard, will be replacing your weekly pink sack service.
- Textile collections will now be operated through Essex Textiles. You can find more details about this on the upcoming pages.

There are no additional charges for this service.

You should now have received your new containers. Please start using them:

- 1 x black wheeled bin
- 2 x reusable sacks

Please do not place out any loose black sacks or pink sacks from **Monday 27 November** and leave all containers at the edge of your property. For information on collection days please visit www.basildon.gov.uk/whereilive/

If you would like to find out more information about our new waste and recycling service, please go to our website or scan the QR Code.



BLACK WHEELED BIN FOR NON-RECYCLABLE WASTE FORTNIGHTLY COLLECTION

How to use your black wheeled bin

- 1 Place non-recyclable items into your black wheeled bin. We encourage the continued use of sacks or household bin liners, but waste can be placed in loose if you wish.
- 2 Unless the bin lid is closed, we are unable to empty the bin. Please ensure that the bin is not overflowing.
- 3 Place out for collection by 7.30am on your collection day at the edge of your property. Collections will now be **FORTNIGHTLY** on the same day as your glass collections. Please bring your bin in after collection. Check your collection dates by downloading our free Our Streets App: www.basildon.gov.uk/ourstreets
- 4 All waste must be contained in the bin - Additional waste placed out alongside your wheeled bin will **NOT** be collected.
- 5 If you would like your bulky waste collected, we offer residents a low-cost way to book for the removal of large and bulky household items.



You can book a bulky waste collection online: www.basildon.gov.uk/bulkywaste or scan the QR Code.

What can I put in my black wheeled bin?



Yes please

All non-recyclable items, such as: polystyrene, pet waste, nappies, tissue paper, metal packaging such as crisp packets. Please double-wrap any hygiene waste items prior to disposal.

No thanks

Building materials, garden waste, food waste, bulky items and recyclable materials.



BLUE REUSABLE SACK FOR PAPER AND CARDBOARD WEEKLY COLLECTION

How to use your paper and cardboard reusable sack

- 1 Place the paper and card loose and directly into the **BLUE** sack – not in plastic bags.
- 2 Please try to keep items dry where possible and flattened down.
- 3 Place out for collection by 7.30am on your collection day at the edge of your property with the lid closed.
- 4 Additional cardboard boxes that do not fit in the sack can be flattened down and placed alongside or underneath your sack for collection.
- 5 Additional free sacks can be requested if you regularly have more material to recycle. Please visit www.basildon.gov.uk/recycling

What can I put in my blue reusable sack?



Yes please

Paper, magazines, newspapers, cardboard packaging, eggboxes, envelopes, and shredded paper.

No thanks

Paper or cardboard packing that has food waste on it, polystyrene and kitchen roll.



WHITE REUSABLE SACK FOR PLASTIC AND CANS WEEKLY COLLECTION

How to use your plastic and cans reusable sack

- 1 Place the plastic and cans loose and directly into the **WHITE** sack - not in plastic bags.
- 2 Make sure all items are rinsed of food or drink traces and squashed down.
- 3 Place out for collection by 7.30am on your collection day at the edge of your property with the lid closed.
- 4 Additional free sacks can be requested if you regularly have more material to recycle. Please visit www.basildon.gov.uk/recycling

What can I put in my white reusable sack?



Yes please

Recyclable plastic bottles, pots, tubs, trays, containers, film, cartons, metal food and drink cans/tins, aerosol cans, tin foil, and tetrapak (food and drink cartons).

No thanks

Non-recyclable plastic and metal packaging, such as crisp packets, polystyrene and cat food pouches.



YOUR KERBSIDE TEXTILES SERVICE IS BEING MADE EASIER

Collection of textiles (reusable clothing, shoes and bedding) will now be operated through Essex Textiles, who will provide blue bags to residents directly through your door free of charge.

Go to www.basildon.gov.uk/textiles or scan the QR Code to order your sacks and arrange collection. Collections from flats must be directly arranged with Essex Textiles.



What are the benefits of recycling?

Recycling helps reduce the amount of waste that goes to landfills. When waste decomposes in landfills, it can produce harmful gases that contribute to environmental pollution.

Recycling and reusing plastic is the secret ingredient to a cleaner, more sustainable environment.

The new reusable sacks are designed to not only secure your waste effectively but also to be durable and sustainable, ensuring long-lasting benefits for our environment. These improvements help us create a cleaner, greener borough. Together we are making a difference to help tackle climate change.

Why is your service changing?

Following consultation results, 68% of residents supported the introduction of wheeled bins. This move not only contributes to a cleaner environment by reducing litter from ripped bags but also limits the amount of non-recyclable waste allowed for collection, minimising waste going to landfill which is better for the environment.

Our focus on sustainability is evident in the introduction of

durable, eco-friendly reusable sacks. These larger sacks eliminate the need for single-use pink plastic bags. Our reusable sacks have a weighted base to help prevent them from blowing away.

By separating the recyclable items, the quality of the material being sent for recycling improves and means less sorting by processors which helps to drive up the value of the material.

FREQUENTLY ASKED QUESTIONS:

Can households get an additional wheeled bin?

Households may be eligible for a second wheeled bin if set criteria is met. An assessment will be carried out to ensure that you are eligible. For more information please go to our website.

Will different recycling trucks come round to collect the separate materials?

The vehicle collecting the materials will collect both reusable sacks- the vehicles will have two separate points for each material.

What do I do with any leftover pink sacks?

You can return any leftover rolls of pink sacks to the Barleylands Recycling Centre or the Basildon Centre.

Does this change affect flats with communal bins?

Flats with communal shared bins will receive a separate leaflet detailing what changes will take place at their property.

Garden waste collections will stop for a 6-week period, with no collections between **Monday 4 December** and **Friday 12 January**. They will restart from **Monday 15 January**.



LET'S TEAM UP, **RECYCLE** AND **PROTECT** OUR **BEE-UTIFUL** ENVIRONMENT





Powering the future with food recycling

When you recycle food in your kerbside caddy, it is collected by your local council, taken for processing and turned into fertiliser and energy!



Find out how to recycle your food at home by visiting [lovesessex.org/food-recycling](https://www.lovesessex.org/food-recycling) or scan the **QR code** using your smartphone's camera

Together we can make a difference

Working in partnership with
Essex County, District,
Borough and City Councils.